

Join an involved company

HELPLINE: a fine balance between the Human, the Environment and Technology

In a socio-economic environment in constant change, HELPLINE aspires to become a fully responsible player towards its different stakeholders (clients, employees, partners). The company places social, environmental and technological challenges at the heart of its development strategies. Job creations, respect for the environment and making technology available draw the contours of HELPLINE'S main mission: create added-value on the long-term.

The HUMAN

The Human Resources are one of the best assets of HELPLINE. That is why the company placed the human being at the forefront of its priorities and commitments. The company builds relationships based on trust, transparency and proximity with its stakeholders. Its main objectives are:

ENCOURAGE THE WELL-BEING OF EMPLOYEES

As this is one of Helpline's key elements to fulfillment and professional performance, the company encourages the sense of well-being at work:

- **An improvement of the work environment**
- **Events dedicated to sociability**
- **An individual career path management** (helping the employee to flourish at work by validation acquired experience, career interviews, job change...)
- **Encouraging to become an entrepreneur**
- **Skills development** (internal trainings, e-learning platform)

ENCOURAGE DIVERSITY

Diversity is deeply anchored in the company's DNA. The different employees are the strength that contribute to the quality of services.

Today HELPLINE is made of:

- 42 nationalities
- A diversity of age
- A diversity of trainings
- A diversity of personal and professional path
- A recruitment based on equal opportunities for everyone.

CREATE EMPLOYMENT

Despite a difficult economic context, HELPLINE continues to recruit new employees, in France (Ile-de-France, Angers, Lille) as well as abroad (Tunisia, Romania, Germany). The company develops its geographical coverage, which allows to stimulate the economic and social matters:

- Recruitment
- Training
- The selection of suppliers
- Partnerships
- Local practices

HELPLINE represents:

- 270 jobs created in Angers in seven years
- 140 jobs created in Lille within end of 2017
- Doubling of human resources in Tunisia expected in 2018

Our programs for social commitment



- Support humanitarian actions with Dream Day

Thanks to its CEO M. Ouissem LAHOUAR, HELPLINE Tunisia supported the Dream Day which raises awareness on disabled young people in the therapeutic farm placed to Sidi Thabet. HELPLINE Tunisia provide logistical support and promotes the action internally. For further information: <http://bit.ly/2eM0dUf>

The ENVIRONMENT

As HELPLINE Provides professional IT services for businesses, its activities do not have a direct negative impact on the environment. Yet, the company is concerned about these issues which concerns everyone in any way. Today, the company invests in:

- The scrapping of plastic goblets in Angers
- A waste sorting
- The selection of environmental friendly suppliers
- A recruitment close to local employment in order to reduce professional car trips.

Our awards

- The site in Angers received **the winner award of alternative transportation.**

TECHNOLOGY

Because new technologies are important to the company, we wish to make digital jobs accessible to everyone and encourage the development of innovative projects to improve everyone's life.

Our actions

In September 2016, HELPLINE Tunisia donated hardware and office furniture to a training center.